

# CASE STUDY Oracle Cloud Applications Support

## Oracle Cloud HCM/ & Payroll



King Ranch is a major agribusiness with interests in cattle ranching, farming (citrus, cotton, grain, sugar cane, and turfgrass), luxury retail goods, and recreational hunting.

King Ranch has implemented Oracle Cloud HCM with the following modules. King Ranch currently has 1200 Employees which includes agricultural employees as well.

- Core HR
- Payroll
- Benefits
- Taleo Enterprise

Vigilant provides managed support for all their HCM & Taleo modules and its associated integrations.

### Challenges Resolved

941

Employer's Quarterly Federal Tax Return

943

Employer's Annual Federal Tax Return for Agricultural Employees

1095

Affordable Care Act (ACA) Reporting / Transmission

Enhance Self-Service User Capabilities

### Services

- ✓ Production support/Incident management – Technical and Functional
- ✓ Evaluate, deploy and train on existing developments
- ✓ Service Request Management with Oracle
- ✓ Issue resolution
- ✓ Month and Year-End closing support
- ✓ Monthly or quarterly status meetings

