

## CASE STUDY Managed Support

### Azure (Infrastructure & Database Support)



**PACIFIC SERVICE  
CREDIT UNION**

Established in 1936, Pacific Service Credit Union is a not-for-profit financial cooperative that offers all the services of a bank. Pacific Service Credit Union is a member of the Co-Op ATM network with over 28,000 surcharge free ATMs. Transactions are free at all other Co-Op ATMs.

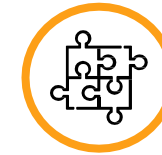
Vigilant provided solutions for data warehousing migration to support a hybrid on premises and cloud environment of data manipulation. Deploying and managing a highly secure and scalable environment with round the clock monitoring.

Vigilant provides managed support for their entire Azure cloud infrastructure, and specific on prem SQL deployments.

#### Challenges Resolved



*Reduced need for on premise infrastructure*



*Cost saving & procedure improvements*



*Reduced Time to Ramp and Scale*

#### Services Provided

- ✓ Cloud Resell, Architecture, & Setup
- ✓ Ease of Management
- ✓ Security Compliance
- ✓ Training and Development Assistance
- ✓ Alerting
- ✓ High Availability
- ✓ Scalability
- ✓ VPN Tunnels (IPsec & ExpressRoute)
- ✓ Azure Data Factory (SSIS, Pipelines)
- ✓ Capacity Management (IaaS)
- ✓ SQL Patching (IaaS)
- ✓ SQL Upgrade (IaaS)
- ✓ Database Maintenance
- ✓ Replication and Disaster Recovery