

20+ Years of Oracle Applications Experience

Helping customers realize the ROI on
Oracle Investments

CLOUD AND ON-PREMISE

Success Stories

Vigilant By the Numbers



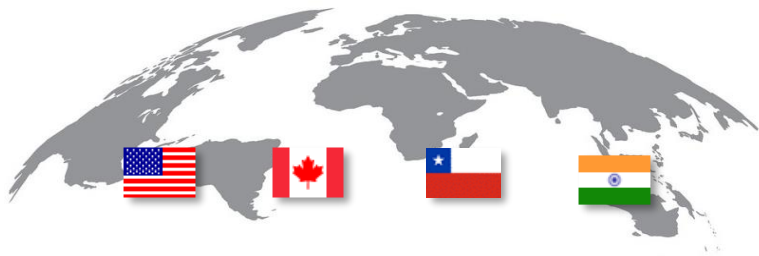
Satisfied Customers Drive Two Decades of Consistent Growth

Vigilant, a global technology consulting and digital transformation company, has been delivering premium advisory, professional and managed services to enterprises looking for value, flexibility and excellent service. Our technology consultants develop deep and lasting partnerships with the companies we serve, by providing reliable guidance and services for both traditional and disruptive technologies. Vigilant is headquartered in Troy, Michigan, and has offices in Toronto (Canada), Hyderabad (India) and Chile.

Our Expertise

- E-Business Suite
- Cloud HCM/Payroll
- Taleo/Recruiting Cloud
- Cloud Financials
- Supply Chain
- Manufacturing
- EPM

Our Footprint



125+

Oracle Apps
Customers

90%

Oracle Certified
Employees

24x7

Support

200+

Enterprise
Clients Served

85+

EBS Implementations/
Upgrades/Support

70+

Cloud SaaS
Implementations/Support



CASE STUDY Managed Support

E-Business Suite (Fin, SCM, Mfg, HR/Payroll)

BARRICK

Barrick Gold Corporation is the largest gold mining company in the world, with its headquarters in Toronto, Ontario, Canada. The company has mining operations in Argentina, Australia, Canada, Chile, the Dominican Republic, Papua New Guinea, Peru, Saudi Arabia, Tanzania, the United States and Zambia.

Vigilant is providing ongoing support through application managed support services.

- Financials (AP, AR, FA, CE, GL)
- Projects
- Enterprise Asset Management
- Inventory
- Purchasing
- Human Resources
- Self Service Human Resources
- Payroll
- Time and Labor
- Advanced Benefits
- Compensation Workbench

Benefits

24x7

Global Support to
Manage Business

200+

Business Process
Enhancements

40%

Cost
Savings

- ✓ Reduced the total cost of ownership
- ✓ Faster response to analyze and resolve issues
- ✓ Huge reduction in IT support costs
- ✓ Minimal application down-time
- ✓ Stable application environment
- ✓ Flexible resource allocation model

CASE STUDY Implementation & Managed Support

Cloud HCM



Established in 1928, GHD is a global employee-owned professional services company with 10K employees across 200+ offices. GHD provides engineering, architecture, environmental & construction services to private and public sector clients.

Vigilant implemented a modern & integrated Cloud HCM system across the global organization.

- HCM Core
- Benefits
- Absence Management
- Recruiting
- Onboarding/Offboarding
- Compensation
- Talent Review/Succession Planning
- Talent Mgmt / Learning

Vigilant is providing ongoing support through application managed support services with the following responsibilities:



Test all Minor or Major
Oracle Release Patches



Audit
Support



Continuous Process
Improvements

- ✓ Supporting month end, quarter end and year end activities.
- ✓ Production support/Incident management
- ✓ Working with Oracle on service requests
- ✓ Co-Ordinate the Oracle releases
- ✓ Coordinate the User Acceptance Test of any new functionality from the release patches.
- ✓ Acquisitions/Roll-out of new Org into Cloud HCM
- ✓ Monthly or quarterly governance meetings
- ✓ Documentation/Knowledgebase

CASE STUDY

Implementation & Application Support

Cloud ERP (Fin, SCM, Mfg)



Pride Mobility Products is the world's leading designer and manufacturer of mobility products including Power Chairs, Travel Mobility, Scooters, and Power Lift Recliners.

Global operations across US, Australia, Canada, China, France, Germany, Italy, Netherlands, New Zealand and UK.

Vigilant has implemented the following modules for Pride-Germany

Vigilant also provides the on-going managed support for Pride

- Payables
- Receivables
- General Ledger
- Inventory
- Procurement
- Order Management
- Manufacturing
- Product Life Cycle Management
- Supply Chain Planning (GOP)

Services



Application Support –
Technical and Functional



Patch
Application Testing



Production Support/ Incident
Management

- ✓ Evaluate, deploy and train on existing developments
- ✓ Service Request Management with Oracle
- ✓ Issue resolution
- ✓ Month and year-end closing support
- ✓ Maintenance of Oracle interfaces (inbound & outbound) with 3rd party applications.
- ✓ Monthly or quarterly status meetings



CASE STUDY Application Support

Cloud HCM/Payroll



King Ranch is a major agribusiness with interests in cattle ranching, farming (citrus, cotton, grain, sugar cane, and turfgrass), luxury retail goods, and recreational hunting.

King Ranch has implemented Oracle Cloud HCM with the following modules. King Ranch currently has 1200 Employees which includes agricultural employees as well.

- Core HR
- Payroll
- Benefits
- Taleo Enterprise

Vigilant provides managed support for all their HCM & Taleo modules and its associated integrations.

Challenges Resolved

941

Employer's Quarterly Federal
Tax Return

943

Employer's Annual Federal
Tax Return for Agricultural
Employees

1095

Affordable Care Act (ACA)
Reporting / Transmission

Enhance Self-Service User Capabilities

Services

- Production support/Incident management – Technical and Functional
- Evaluate, deploy and train on existing developments
- Service Request Management with Oracle
- Issue resolution
- Month and Year-End closing support
- Monthly or quarterly status meetings

CONTACT US

 bdugan@vigilant-inc.com

 (248) 822-7907

 www.vigilant-inc.com

DON'T LIMIT YOUR CHALLENGES,
CHALLENGE YOUR LIMITS.

- ANONYMOUS

