

## CASE STUDY

# Modernize HCM, ERP, SCM, EPM and CX with a Futuristic Solution

## Oracle ERP (Fin, HCM, SCM, Procurement, PPM, EPM, CX)

### Water Utility Company

Commercial Water utility company providing professional water and wastewater services to communities, rural municipalities, rural pipeline groups, industrial, commercial and domestic end-user customers.

**Revenue:** \$130 Million

**Deployment Location:**  
Saskatchewan, Canada

**Go-Live Date:** October 2021

**Industry:** Utility (Public Sector)

**Legacy Platform:** Infor / Sage

#### Products

**Oracle HCM** (HCM Core, Absence Management, Goals Management, Performance Management, Learning Management, Payroll integration)

**ERP Financials** (GL, AP, AR, Advanced Collections, Assets, Cash Management Inventory)

**ERP Procurement:** Self Service Procurement, Purchasing

**ERP PPM:** Project Costing, Project Billing

**EPM:** Planning & Budgeting

**SCM:** Inventory, Maintenance

### Methodology used

Vigilant used their proprietary **Indmodus Methodology** that was developed exclusively for Oracle Cloud Applications using Industry Practices and Oracle Cloud Applications standard functionality.

### Customer Objectives and Challenges

- Replace disparate on-premise solutions with a natively integrated solution for handling HR and Financials, Budgeting, Projects, Inventory, Procurement and Service Management needs
- Modernize their ERP, HCM and EPM using a futuristic solution
- Implement an integrated system that would keep pace with their anticipated growth in the next few years.
- Reduce the quarterly reporting cycle from the current 20 days to less than five days)

### Results



One source of truth across the organization



Reduced quarterly cross from over twenty days to four days.



Audit issues addressed using Role Based Access Controls



Drill down and drill through capabilities for easy access to data



Insight into variance analysis between Actuals, Budgets and Forecasts

### Benefits Achieved

- ✓ Business Transformation using industry best practices
- ✓ Eliminated all customizations that were required to meet the business needs
- ✓ A fully cross-module, integrated, out-of-the-box, business process which captures all financial & non-financial needs of the client.
- ✓ Modernized user experience through interactive dashboards and predictive & insightful planning ad-hoc reports
- ✓ 100% enhanced reporting and analytical capabilities to meet the client's aggressive business growth plans.