

CASE STUDY Implementation & Application Support

Cloud ERP (Fin, SCM, Mfg)



Pride Mobility Products is the world's leading designer and manufacturer of mobility products including Power Chairs, Travel Mobility, Scooters, and Power Lift Recliners.

Global operations across US, Australia, Canada, China, France, Germany, Italy, Netherlands, New Zealand and UK.

Vigilant has implemented the following modules for Pride-Germany

Vigilant also provides the on-going managed support for Pride

- Payables
- Receivables
- General Ledger
- Inventory
- Procurement
- Order Management
- Manufacturing
- Product Life Cycle Management
- Supply Chain Planning (GOP)

Services



Application Support –
Technical & Functional



Patch
Application Testing



Production Support/
Incident Management

- ✓ Evaluate, deploy and train on existing developments
- ✓ Service Request Management with Oracle
- ✓ Issue resolution
- ✓ Month and year-end closing support
- ✓ Maintenance of Oracle interfaces (inbound & outbound) with 3rd party applications.
- ✓ Monthly or quarterly status meetings