

CASE STUDY

Automation of Stock Order Processing using RPA



Founded in 1996, Essential Ingredients is a Georgia based Chemical manufacturing company. They partner with consumer brand companies and contract manufacturers to provide personal and home care ingredients.

Problem

Upon receiving a purchase order, Essential Ingredients customer service team would manually create a sales order within their SQL Server based ERP System called Chempax, which once complete would then kickoff the downstream distribution process. But the process of transferring the purchase order into their ERP system involved manual entry and was labor intensive, which created a bottleneck in their order fulfillment process and often suffered from data entry errors.

Solutions

Using Blue Prism as the base platform and ABBYY as the OCR tool, Vigilant created an intelligent automation system that automated their purchase order to distribution process.



Faster Order Processing Enabled



Reduction in Errors Within Customer Orders



Eliminated Manual Order Entries

Benefits

Automation of Stock Order Processing using RPA

- ✓ Elimination of Manual Order Entry
 - ✓ Faster Order Processing
 - ✓ Significant Reduction in Order Errors
- ✓ Reduced Labor Costs