

Vigilant

WHITEPAPER

Modernizing Legacy Systems with Oracle Solutions





Abstract

Modernizing legacy systems is a critical step for organizations to remain competitive in today's rapidly evolving business landscape. This whitepaper explores how Vigilant helps businesses successfully modernize their legacy systems using Oracle solutions. It discusses the challenges of legacy systems, the benefits of modernization, and provides Vigilant's comprehensive roadmap for planning and executing a successful modernization strategy. Through Vigilant's experience, real-world case studies, and practical insights, this whitepaper aims to guide organizations toward achieving greater efficiency, scalability, and innovation by leveraging Oracle's powerful suite of tools and technologies.

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Appendix:

- Glossary of Oracle solutions and technologies
- Resources for further learning and implementation support

This whitepaper provides a comprehensive guide to organizations seeking to modernize their legacy systems using Oracle solutions. By addressing challenges, highlighting benefits, offering practical strategies, and sharing real-world case studies, it equips readers with the knowledge and insights needed to embark on a successful modernization journey. By leveraging Oracle's advanced technologies, businesses can unlock the potential for greater efficiency, innovation, and competitiveness in today's digital landscape.



INTRODUCTION

In today's fast-paced business landscape, the ability to adapt and innovate is paramount to maintaining a competitive edge. However, many organizations find themselves hindered by legacy systems—aging technologies that were once cutting-edge but now pose significant challenges. These legacy systems often lack the agility, scalability, and integration capabilities required to meet the demands of modern business.

Modernizing legacy systems has emerged as a strategic imperative for organizations seeking to thrive in the digital age. The process involves the transformation of outdated technologies and processes into modern, efficient, and responsive solutions. One key player in this transformation journey is Oracle, a leading provider of innovative technologies and solutions.

This whitepaper examines the art and science of modernizing legacy systems using Oracle solutions. It explores the challenges posed by legacy systems, the compelling benefits of modernization, and the essential components of a successful modernization strategy. By leveraging Vigilant's experience and knowhow for harnessing the power of Oracle's comprehensive suite of tools and technologies, organizations will not only address the limitations of their legacy systems but also unlock new opportunities for growth, innovation, and efficiency.





The Imperative for Legacy System Modernization: Legacy systems, while once groundbreaking, often become a hindrance to progress over time. Their rigid architectures, limited scalability, and inability to seamlessly integrate with modern technologies impede an organization's ability to pivot, adapt, and innovate. These systems can lead to increased maintenance costs, reduced operational efficiency, and missed business opportunities. The imperative for modernization is clear: Organizations must evolve their technology landscapes to remain agile, competitive, and customer-centric.



Oracle's Role in Modernization: Oracle, a recognized leader in the technology industry, offers a comprehensive suite of solutions designed to address the challenges of legacy systems. With a portfolio spanning cloud infrastructure, database management, application development, and more, Oracle provides organizations with the tools they need to embark on successful modernization journeys. Whether it's migrating to the cloud, refactoring applications, or rebuilding systems using modern development methodologies, Oracle's offerings cater to a wide range of modernization approaches.



Navigating the Whitepaper: In the subsequent sections of this whitepaper, we will delve deeper into the intricacies of modernizing legacy systems with Oracle solutions. We will examine the challenges posed by legacy systems, highlighting the constraints they impose on organizations. We will then explore the benefits of embracing modernization, showcasing the transformative effects it can have on business operations, agility, and customer experience.

The heart of this whitepaper lies in the detailed exploration of the key components that constitute a modernization strategy. We will guide you through the process of assessing legacy systems, defining objectives, selecting the right Oracle technologies, creating a phased roadmap, and ensuring seamless data migration and integration.

Furthermore, real-world case studies will illustrate how organizations across various industries have successfully modernized their legacy systems using Oracle solutions. These case studies provide tangible examples of the strategies and approaches outlined in this whitepaper, offering insights into the challenges faced, solutions implemented, and outcomes achieved.

By the time you conclude this whitepaper, you will have gained a comprehensive understanding of the strategies and considerations involved in modernizing legacy systems with Oracle solutions. Armed with this knowledge, you will be better equipped to embark on your own modernization journey, transforming your organization's technology landscape to meet the demands of the digital era.

02

CHALLENGES OF LEGACY SYSTEMS

Legacy systems, once the pioneers of technology innovation, now present substantial challenges for organizations striving to keep pace with the dynamic digital landscape. These systems, characterized by outdated architectures and technologies, pose significant obstacles that hinder progress, agility, and innovation. Understanding these challenges is the first step toward formulating an effective modernization strategy.



Inflexibility and Technological Limitations: Legacy systems often rely on outdated programming languages, proprietary technologies, and monolithic architectures. This rigidity makes it challenging to implement new features, integrate with modern applications, or adapt to changing business needs. As a result, organizations face limitations in their ability to rapidly respond to market trends or customer demands, hindering their competitive advantage.



High Maintenance Costs and Reduced Agility: The maintenance of legacy systems can be resource-intensive and expensive. As these systems age, finding skilled developers who are familiar with the outdated technologies becomes increasingly difficult and costly. The financial burden of maintaining outdated hardware, software, and custom solutions diverts resources away from innovation and growth initiatives, hampering an organization's ability to remain agile.



Security Vulnerabilities and Compliance Concerns: Legacy systems often lack modern security features, leaving them vulnerable to cyberattacks and data breaches. As security threats evolve, legacy systems become easier targets due to their outdated security protocols and inadequate patching mechanisms. Additionally, compliance with industry regulations and data protection standards becomes more challenging, exposing organizations to legal and reputational risks.



Integration Challenges: Legacy systems are typically standalone entities that struggle to integrate seamlessly with modern applications, third-party software, or emerging technologies. This isolation inhibits data flow between systems, resulting in silos of information and inefficient manual processes. The lack of integration limits the organization's ability to make data-driven decisions and provide a unified customer experience.



Inefficient User Experience: Outdated user interfaces and limited user experience design in legacy systems can lead to decreased productivity and frustration among users. Employees accustomed to intuitive and efficient modern interfaces may struggle with archaic interfaces, leading to decreased efficiency, increased training needs, and reduced overall satisfaction.



Inhibiting Innovation and Growth: Legacy systems stifle innovation by diverting resources to maintenance and upkeep rather than transformative projects. Organizations that rely on legacy technology risk falling behind competitors who are quick to adopt modern technologies and processes. This lack of innovation can impact customer satisfaction, hinder business expansion, and impede the exploration of new revenue streams.



Scalability Constraints: Legacy systems may not be equipped to handle the growing demands of a business, especially during periods of rapid growth or increased workload. Scaling these systems can be complex, costly, and often inadequate, leading to performance bottlenecks, downtime, and customer dissatisfaction.

In summary, the challenges posed by legacy systems extend far beyond technological limitations. These systems can hinder organizations' ability to innovate, respond to market changes, and deliver exceptional customer experiences. As we delve deeper into this whitepaper, we will explore how Oracle solutions can effectively address these challenges and pave the way for successful legacy system modernization.



BENEFITS OF MODERNIZATION WITH ORACLE SOLUTIONS

Modernizing legacy systems with Oracle solutions offers a multitude of compelling benefits that extend across various dimensions of business operations. By leveraging Oracle's advanced technologies, organizations can transform their outdated systems into agile, responsive, and innovative platforms that drive growth and competitive advantage.



Improved System Performance and Responsiveness:

Oracle solutions are engineered to deliver superior performance and responsiveness. Modernizing legacy systems with Oracle's optimized database management systems, cloud infrastructure, and application development tools can lead to faster data processing, reduced latency, and improved user experience.



Enhanced User Experience and Productivity:

Outdated user interfaces can hinder user productivity and satisfaction. Oracle solutions offer modern user experience design principles that result in intuitive interfaces, streamlined workflows, and enhanced usability. This can lead to increased employee efficiency, reduced training time, and improved user adoption rates.



Scalability to Accommodate Business Growth:

Oracle's cloud infrastructure and platform offerings provide the scalability needed to accommodate the changing demands of a growing business. Modernized systems can seamlessly scale up or down based on workload fluctuations, ensuring consistent performance and avoiding service disruptions during periods of high demand.



Integration Capabilities for Streamlined Processes:

Oracle's suite of integration tools enables seamless communication between modernized systems and other applications, both within the organization and with external partners. This integration eliminates data silos, automates processes, and enables real-time data sharing, leading to improved decision-making and operational efficiency.



Cost Savings and ROI through Reduced Maintenance:

Modernizing legacy systems can lead to significant cost savings in the long run. By eliminating the need for costly maintenance of outdated hardware and software, organizations can redirect resources towards strategic initiatives that drive innovation, growth, and customer satisfaction.



Increased Security and Compliance:

Oracle places a strong emphasis on security, offering robust security features to safeguard modernized systems against cyber threats and breaches. With advanced encryption, access controls, and compliance features, organizations can mitigate risks and ensure adherence to industry regulations and data protection standards.



Leveraging Oracle's Innovations: Oracle constantly evolves its suite of solutions, integrating cutting-edge technologies such as artificial intelligence (AI), machine learning (ML), Internet of Things (IoT), and analytics. By modernizing with Oracle, organizations can tap into these innovations to gain insights, automate processes, and create new value propositions.



Future-Proofing the Technology Landscape:

Modernization ensures that organizations remain adaptable to emerging technologies and market changes. By aligning with Oracle's forward-looking roadmap, organizations can evolve alongside technological advancements and stay ahead of industry trends.



Improved Business Agility and Faster Time-to-Market:

Modernized systems enable organizations to respond swiftly to changing market conditions and customer demands. The agility achieved through Oracle solutions accelerates development cycles, allowing for faster deployment of new features, products, and services.

In conclusion, modernizing legacy systems with Oracle solutions transcends mere technology updates; it's a strategic move that empowers organizations to realize tangible business benefits. From enhanced performance to improved user experience, scalability, security, and innovation, the advantages of modernization extend across all facets of an organization. In the subsequent sections, we will delve into the essential components of crafting a successful modernization strategy using Oracle's suite of solutions.

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KEY COMPONENTS OF A MODERNIZATION STRATEGY

Modernizing legacy systems is a multifaceted endeavor that requires careful planning and execution. A successful modernization strategy involves several key components that collectively pave the way for a seamless transition from outdated technologies to Oracle solutions. Here are the essential elements that constitute a robust modernization strategy:



Assessment and Analysis of Legacy Systems:

Before embarking on the modernization journey, it's crucial to thoroughly assess the existing legacy systems. This involves understanding the architecture, components, data structures, and business processes embedded within the system. By conducting a comprehensive analysis, organizations can identify pain points, bottlenecks, and areas where modernization can deliver the most significant impact.



Defining Modernization Objectives and KPIs:

Clear objectives and well-defined key performance indicators (KPIs) are essential for measuring the success of the modernization effort. Whether the goals involve enhancing system performance, reducing maintenance costs, or improving user experience, having specific, measurable, achievable, relevant, and time-bound (SMART) objectives will guide the entire modernization process.





Choosing the Appropriate Oracle Technologies: Oracle offers a wide array of tools and technologies tailored for different modernization approaches. Depending on the nature of the legacy system and the desired outcome, organizations need to select the most suitable Oracle solutions. This could involve migrating to Oracle Cloud Infrastructure, leveraging Oracle Platform-as-a-Service (PaaS) offerings, or adopting Oracle's development tools for custom applications.



Developing a Phased Modernization Roadmap: A phased roadmap outlines the sequence of activities required to achieve the modernization goals. Breaking down the modernization process into manageable phases allows for incremental improvements and reduces the risk of disruption. Each phase should have specific deliverables, timelines, and success criteria, ensuring a structured and controlled approach to the modernization effort.



Considerations for Data Migration and Integration: Data is the lifeblood of any organization, and ensuring a smooth data migration is paramount. Organizations must plan for data extraction, transformation, and loading (ETL) processes, while also considering data validation and reconciliation. Additionally, integration with other systems—both legacy and modern—is crucial to maintain seamless business operations.



By addressing these key components, organizations can establish a solid foundation for their legacy system modernization journey. With a clear understanding of their current environment, well-defined objectives, appropriate Oracle technologies, a structured roadmap, and a data-focused approach, they are better positioned to navigate the complexities of modernization successfully. In the subsequent sections of this whitepaper, we will delve deeper into various modernization approaches using Oracle solutions, supported by real-world case studies and best practices for a successful transition.

05

MODERNIZATION APPROACHES WITH ORACLE

Oracle offers a diverse range of modernization approaches, each tailored to address specific challenges and opportunities presented by legacy systems. Organizations can choose the approach that aligns with their goals, technical requirements, and business priorities. By leveraging Oracle's expertise and technology stack, businesses can execute a modernization strategy that best suits their unique circumstances.



Lift and Shift to Oracle Cloud Infrastructure: This approach involves migrating the entire legacy system to Oracle Cloud Infrastructure (OCI). By doing so, organizations can harness the benefits of cloud computing, such as elasticity, scalability, and reduced infrastructure management overhead. Oracle's cloud infrastructure is designed to support a wide range of workloads, offering high performance and security while minimizing operational complexities.



Replatforming with Oracle PaaS Offerings: Replatforming involves moving specific components of the legacy system to Oracle's Platform-as-a-Service (PaaS) offerings. For example, an organization might migrate its databases to Oracle Database Cloud or migrate applications to Oracle Application Container Cloud. Replatforming enables organizations to modernize specific components while benefiting from Oracle's managed services, reducing the burden of infrastructure management.



Refactoring and Microservices Architecture: Refactoring entails breaking down monolithic legacy applications into smaller, modular microservices. These microservices are then deployed using Oracle's modern development tools and frameworks, such as Oracle Cloud Native Services. This approach offers improved agility, scalability, and the ability to develop, deploy, and scale individual components independently.

Rebuilding Using Oracle's Development Tools: In some cases, organizations might choose to rebuild their applications using Oracle's development tools and frameworks. Oracle Application Express (APEX), for instance, empowers developers to create modern, responsive web applications using low-code development principles. This approach accelerates application development and ensures compatibility with modern standards.



Replacement with Oracle Applications: For organizations seeking to replace legacy systems entirely, Oracle offers a comprehensive suite of applications that cover various business functions. From enterprise resource planning (ERP) to customer relationship management (CRM), organizations can adopt Oracle's pre-built applications and tailor them to their specific requirements, achieving rapid modernization with minimal customization efforts.

Selecting the appropriate modernization approach depends on factors such as the complexity of the legacy system, the desired level of change, the timeframe, and the organization's overall IT strategy. Regardless of the chosen approach, Oracle's solutions provide a solid foundation for successful modernization, empowering organizations to overcome challenges, leverage innovation, and drive digital transformation. In the following sections, we will delve into real-world case studies that exemplify these approaches in action, providing valuable insights into the modernization journey.





REAL-WORLD CASE STUDIES

In this section, we will delve into real-world case studies that illustrate the successful modernization of legacy systems using Oracle solutions. These case studies provide tangible examples of organizations that have navigated the challenges of legacy systems and embraced Oracle's technologies to achieve transformative outcomes.

Case Study 1:

Legacy ERP Migration to Oracle Cloud

Challenge: A multinational manufacturing company struggled with an outdated on-premises ERP system that hindered their ability to respond to market changes and manage global operations efficiently. The legacy system lacked integration capabilities, resulting in data discrepancies and delayed decision-making.

Solution: The company decided to migrate its ERP system to Oracle Cloud Applications. By doing so, they achieved a unified, cloud-based platform that streamlined processes across departments, improved collaboration, and provided real-time insights into operations.

Outcome: The modernized ERP system empowered the company to manage their global operations seamlessly. They gained improved visibility into their supply chain, enhanced financial reporting, and automated several

Case Study 2:

Modernizing Customer-Facing Applications with Oracle APEX

Challenge: A financial services firm faced challenges with their customer-facing application, which was built on outdated technology and lacked responsiveness. This led to a poor user experience and hindered the firm's ability to deliver timely services.

Solution: The firm opted to modernize their application using Oracle Application Express (APEX), a low-code platform for building responsive web applications. They reimagined the user interface, improved functionality, and ensured the application could be accessed across devices.

Outcome: The modernized application resulted in a significantly improved user experience, leading to increased customer engagement and satisfaction. The firm was able to roll out new features faster, respond to customer feedback more effectively, and provide a competitive edge in the market.

Case Study 3:

Legacy Database Migration and Optimization with Oracle Exadata

Challenge: A healthcare institution struggled with slow database performance and high maintenance costs due to their legacy database infrastructure. The system's inefficiencies were impacting patient care and staff productivity.

Solution: The institution migrated their databases to Oracle Exadata, a high-performance engineered system. This migration allowed them to consolidate their databases, optimize queries, and take advantage of Exadata's advanced performance features.

Outcome: The modernized database environment resulted in dramatic improvements in query performance, reducing response times from minutes to seconds. This had a direct impact on patient care by enabling medical professionals to access critical information quickly. The institution also realized cost savings through improved resource utilization and reduced hardware footprint.

These case studies demonstrate the power of Oracle solutions in addressing diverse challenges posed by legacy systems. From ERP migration to cloud-based solutions, modernizing customer-facing applications, and optimizing databases, organizations across various industries have harnessed Oracle's technologies to achieve enhanced efficiency, improved user experiences, and significant competitive advantages. These examples serve as inspirations for organizations embarking on their own modernization journeys, illustrating how Oracle solutions can deliver tangible results and drive digital transformation.





BEST PRACTICES AND CONSIDERATIONS

As organizations embark on the modernization journey with Oracle solutions, certain best practices and considerations can greatly enhance the success and effectiveness of the transformation. By adhering to these guidelines, organizations can mitigate risks, ensure a smooth transition, and maximize the benefits of modernization.



Collaborative Project Planning and Stakeholder Engagement:

Engage stakeholders across departments—IT, business units, and end-users—from the outset of the modernization project. Clear communication, shared goals, and active involvement ensure that the modernization strategy aligns with business objectives and meets the needs of all stakeholders.



Ensuring Data Integrity and Security during Migration:

Data migration is a critical aspect of modernization. Implement rigorous data validation, transformation, and reconciliation processes to ensure that data integrity is maintained throughout the migration. Prioritize data security by implementing encryption, access controls, and compliance measures to safeguard sensitive information.



Performance Testing and Optimization Strategies:

Thoroughly test the modernized system's performance under various conditions before deployment. Performance testing can uncover bottlenecks and scalability issues, allowing for optimization and fine-tuning before the system goes live. Regular monitoring post-implementation helps identify potential issues and ensures optimal performance.



Change Management and User Training:

Prepare end-users for the changes introduced by the modernized system. Conduct comprehensive training sessions to ensure that users are comfortable with the new technology and processes. Clear communication about the benefits of modernization and ongoing support can ease the transition and encourage user adoption.



Adhering to Modern Development

Practices: If adopting modern development practices, such as microservices architecture or cloud-native approaches, ensure that development teams are well-versed in these methodologies. Leverage Oracle's documentation, training resources, and community support to stay up-to-date with best practices and development trends.



Consideration for Hybrid Environments:

In cases where complete replacement or migration might not be feasible, consider hybrid environments that integrate legacy and modern systems. This approach allows for a phased transition and minimizes disruption while still leveraging the benefits of modernized components.



Monitoring and Continuous Improvement:

Implement monitoring tools to track system performance, user interactions, and overall system health post-implementation. Gather user feedback and address any issues promptly. Use insights gained from monitoring to drive continuous improvement efforts, ensuring that the modernized system evolves to meet changing business needs.



Scalability Planning for Future Growth:

Plan for the future scalability needs of the modernized system. Consider potential growth in user base, data volume, and workload. Oracle's cloud-based solutions offer elasticity, allowing organizations to scale resources as needed to accommodate business growth.



Compliance and Regulatory Considerations:

Ensure that the modernized system complies with industry regulations, data protection laws, and security standards. Leverage Oracle's security features and tools to establish a secure environment that aligns with regulatory requirements.

By adhering to these best practices and considerations, organizations can navigate the complexities of modernization more effectively, ensuring a successful transformation that brings forth the desired outcomes. Each consideration, when integrated into the modernization strategy, contributes to a smoother transition, enhanced user experiences, and a stronger foundation for growth in the digital age.



MEASURING SUCCESS AND CONTINUOUS IMPROVEMENT

The success of a modernization initiative goes beyond the completion of the initial project; it involves ongoing measurement, evaluation, and continuous improvement. Organizations should establish metrics to assess the impact of modernization and implement strategies for iterative enhancements. This section outlines how to measure success and embrace a culture of continuous improvement.



Monitoring Key Performance Indicators (KPIs):

Define a set of KPIs aligned with the objectives of the modernization initiative. These could include metrics such as system responsiveness, user adoption rates, process efficiency improvements, and cost savings. Regularly track and analyze these metrics to gauge the impact of the modernization effort.



Gathering User Feedback and Satisfaction:

Engage end-users to gather feedback on their experience with the modernized system. User satisfaction surveys, focus groups, and direct communication provide insights into user perceptions, pain points, and areas for improvement. Incorporate user feedback into enhancement plans.



Iterative Enhancements Based on Insights:

Use the insights gained from monitoring and user feedback to drive iterative enhancements. Develop a roadmap for post-implementation improvements, prioritizing features, performance optimizations, and user experience enhancements based on real-world usage data.



Agility and Flexibility in Response to Changes:

Modernization should enable greater agility, allowing organizations to respond quickly to changing market dynamics and evolving business needs. Build flexibility into the modernized system's architecture and processes, enabling rapid adjustments and adaptations as required.



Regular Review and Alignment with Business Goals:

Periodically review the modernization initiative's alignment with overarching business goals. As business objectives evolve, ensure that the modernized system continues to contribute to those goals effectively. Adjust strategies if necessary to maintain alignment.



Knowledge Sharing and Learning from Experience:

Encourage a culture of learning and knowledge sharing among teams involved in the modernization effort. Document best practices, lessons learned, and insights gained throughout the project. This knowledge-sharing approach can benefit future projects and contribute to organizational growth.



Embracing Emerging Technologies:

Stay attuned to emerging technologies and trends that can further enhance the modernized system's capabilities. Leverage Oracle's ongoing innovations and updates to integrate new features and technologies that align with business needs.



Collaboration between IT and Business Units:

Foster collaboration between IT teams and various business units. Regular communication ensures that the modernized system continues to meet evolving requirements and that enhancements are aligned with business priorities.



Celebrating Milestones and Achievements:

Recognize and celebrate milestones and achievements related to modernization. Acknowledge the efforts of teams involved and communicate successes throughout the organization. This fosters a sense of accomplishment and encourages ongoing commitment to improvement.

By continually measuring success, gathering feedback, and embracing a culture of continuous improvement, organizations can ensure that their modernized systems remain relevant, effective, and aligned with the dynamic needs of the business landscape. This iterative approach not only enhances the initial outcomes of the modernization effort but also positions the organization for ongoing success in a rapidly evolving digital world.



CONCLUSION

In an era marked by technological innovation and digital transformation, modernizing legacy systems has become a strategic imperative for organizations across industries. Legacy systems, while once pioneering, often inhibit growth, hinder agility, and impede innovation. Oracle, a trusted leader in technology solutions, offers a comprehensive suite of tools and technologies designed to address these challenges head-on.

Throughout this whitepaper, we've explored the multifaceted journey of modernization with Oracle solutions. We've delved into the challenges posed by legacy systems, demonstrating how they can limit an organization's potential. We've highlighted the benefits of modernization with Oracle, showcasing how agility, efficiency, scalability, security, and innovation are attainable through a strategic embrace of Oracle technologies.

We've unveiled the key components of a successful modernization strategy, emphasizing the importance of assessment, collaboration, phased planning, and data integrity. We've outlined various modernization approaches, illustrating how Oracle enables organizations to choose the path that aligns best with their unique needs and objectives.

Real-world case studies have illuminated the transformative power of Oracle solutions. From ERP migrations to responsive application

development and optimized databases, these examples underscore how modernization translates into tangible business outcomes and competitive advantages.

We've discussed best practices, emphasizing the significance of stakeholder engagement, data security, performance testing, and user adoption. The section on continuous improvement underscored the iterative nature of modernization, encouraging organizations to measure success, gather feedback, and evolve with changing requirements.

As organizations venture into their modernization endeavors, Oracle stands as a reliable partner, offering not only cutting-edge technologies but also a commitment to empowering businesses to thrive in the digital age. Whether it's migrating to the cloud, revamping user experiences, or optimizing data management, Oracle's suite of solutions paves the way for successful modernization journeys.

In the face of evolving market dynamics and emerging technologies, the journey of modernization remains ongoing. By embracing Oracle's solutions, adhering to best practices, and fostering a culture of continuous improvement, organizations can not only overcome legacy system challenges but also position themselves for sustained growth, innovation, and success in the modern digital landscape.

ABOUT VIGILANT

We are the preferred Oracle partner in North America with the experience and capabilities to comprehensively support Oracle products from implementation to support. We complement our Oracle expertise with additional competencies to support infrastructure, custom development, integrations, reporting, automation, and much more.

At Vigilant, our mission is to deliver impactful and successful outcomes to companies we serve. Our goal is to develop deep and lasting relationships with the clients we partner with by exceeding expectations — in our innovative solutions, the quality of our services, and the value we deliver.

Vigilant is headquartered in Troy, Michigan, with offices in Toronto, Canada, and Hyderabad, India.

