



Allen Lund Company ("ALC") is a national third-party transportation broker with nationwide offices & over 500 employees. ALC works with shippers & carriers nationwide to arrange for dry & flatbed freight.

## PROJECT DETAILS

ALC was utilizing Extended Support (DB & Apps) from Oracle on hardware supplied by a third-party vendor. They were running into challenges as they were utilizing de-supported versions, so they came to Vigilant to upgrade their EBS to the latest version & migrate their platforms to Oracle Enterprise Linux. This included retrofitting their customizations to be compatible with the new EBS version and also to adhere to online patching standards.

## WHY VIGILANT

Vigilant had provided professional services to ALC on a Clone & DR project. As ALC systems was on older version, Vigilant was approached to help ALC upgrade to the latest version. We completed their project with minimal downtime through a phased upgrade approach that was completed over a period of 2 weekends. With very negligible post go-live issues, Vigilant was able to resolve all of their significant issues within the first 3 days.

## CASE STUDY

### SERVICE PROVIDED

Upgrade Development, SIT, UAT & Production Environment

- Database Upgrade - 9.2.0.8 to 12.1
- EBS Application Upgrade - 11.5.0.2 to 12.2.8
- Platform Migration - Solaris 10 to OEL 7.x
- Procurement of ODA for Production
  - Install Configure & Upgrade ODA for UAT

### BENEFITS

- EBS App Upgrade.  
*Financial Modules (Payables, Receivables, General Ledger, Cash Management) & 200+ Customizations.*
- Now on Supported Versions of Database & Application.  
*No more maintenance of older versions of DB & App.*
- More Powerful Production Hardware.

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